



**Allegheny County Emergency Rental Assistance is available if you lost your job or income due to COVID-19.**

[covidrentrelief.alleghenycounty.us](https://covidrentrelief.alleghenycounty.us)

### How the application process works



**1.** The application is only available online. If you can't get online or need help filling it out, contact ACTION-Housing at 412-248-0021 or [rentalassistance@actionhousing.org](mailto:rentalassistance@actionhousing.org). Drop-in centers with free WiFi and computers will also be open around the county. Some have scanners and staff to assist with technology.



**2.** You must create a username and password to get into the application. To do that, you'll need an email account. Don't have one? Sign up for free at [bit.ly/gmailforrent](https://bit.ly/gmailforrent) or [bit.ly/yahoorrent](https://bit.ly/yahoorrent).



**3.** Write your username and password down somewhere only you can see it. You'll need it if you want to come back to the application to add documents, change your contact information or check the status of your application.



**4.** After you submit your application, it will move through five steps:

- **Application Review**
- **Tenant Outreach** - Someone will contact you if more information is needed.
- **Eligibility Determination** - If you meet eligibility criteria, your application moves to the next step. If not, you will receive a written denial which you can appeal.
- **Landlord Outreach**
- **Payment Processing**



You can see where your application is in this process at any time by logging back in.



**5.** We'll contact you about what happens next. The person who contacts you could be from ACTION-Housing, The Urban League of Greater Pittsburgh or the YWCA of Greater Pittsburgh. We're all working together so please answer their phone call or respond to their email.

**Questions? Contact ACTION-Housing at 412-248-0021 or [rentalassistance@actionhousing.org](mailto:rentalassistance@actionhousing.org).**